

Glideaway

GLIDEAWAY PILLOW PROTECTOR TEN YEAR LIMITED WARRANTY

Glideaway warrants to the original consumer purchaser of a "PILLOW PROTECTOR" as provided herein for up to ten years following the date of purchase of the "PILLOW PROTECTOR." Purchase a new pillow with a Glideaway "PILLOW PROTECTOR" from an authorized retailer and Glideaway guarantees for up to ten years following purchase the surface of the pillow against staining from spillage provided it is properly covered with the "PILLOW PROTECTOR" at the time of spillage. This Limited Warranty is not transferable and coverage terminates if the original consumer purchaser sells or otherwise transfers the "PILLOW PROTECTOR". For product for commercial use, please refer to paragraph ii.

If you wish to make a claim

Claims pursuant to this Limited Warranty must be submitted within thirty (30) days of discovery of the damage or staining in the following manner:

1. For spillage stains to "PILLOW PROTECTOR," machine wash and dry the "PILLOW PROTECTOR" immediately after spillage incident, optimally while fluid is still wet.
2. Contact Glideaway toll-free 1-800-428-5222 and provide the information requested to Glideaway at 8226 Lackland Road, St. Louis, MO 63114. Please do not return the "PILLOW PROTECTOR" to the place of purchase.
3. The "PILLOW PROTECTOR" must be returned to Glideaway for inspection and validation of claim with the original sales receipt which identifies the date of purchase of the "PILLOW PROTECTOR" and the pillow if the claim relates to the pillow.

Failure to provide the requested information may cause the claim not to be considered. Glideaway will replace the "PILLOW PROTECTOR" upon its validation of the claim. Glideaway will, at its sole discretion, professionally clean or replace the pillow surface fabric if the pillow is deemed by Glideaway within its sole discretion to be damaged beyond repair as a direct and sole result of the failure of the "PILLOW PROTECTOR" and the claim is submitted within the warranty period of both the pillow and the "PILLOW PROTECTOR."

This limited warranty does not cover or apply to:

- i. "PILLOW PROTECTORS" that are abused or are not handled per laundering and care instructions and "PILLOW PROTECTORS" that are commercially laundered;
- ii. Normal wear and tear, everyday soiling and pillows used in commercial type settings, such as but not limited to dormitories, hotels and rentals. ("PILLOW PROTECTORS" used in commercial type settings are warranted to the original purchaser against manufacturing defects for up to ninety (90) days from the date of purchase.), and;
- iii. Stains caused by non-food related grease, inks, cosmetics, bleach, dyes, solvents, corrosives, sides of pillows, linens, foundation, box spring, or pillows not properly using a "PILLOW PROTECTOR."
- iv. Replacement of pillow will not be considered unless sales receipt identifies pillow purchased with pillow protector.

THIS LIMITED WARRANTY REPLACES ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE AND NO ONE IS AUTHORIZED TO ASSUME OR UNDERTAKE FOR GLIDEAWAY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT. GLIDEAWAY SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGE OF WHATEVER KIND, INCLUDING PERSONAL INJURIES OR DAMAGE TO PROPERTY, EXCEPT AS PROVIDED HEREIN.

This warranty is made by Glideaway and is not made by or on behalf of its distributors, retailers or any other party. Some states do not allow the exclusion or limitation of incidental or consequential damages or the exclusion of implied warranties or the limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. You are responsible for any and all freight delivery charges.

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