

# Glideaway

## GLIDEAWAY 3 IN 1 YOUTH PROTECTOR SET THREE YEAR LIMITED WARRANTY

Glideaway warrants to the original consumer purchaser of the 3 IN1 YOUTH PROTECTOR SET as provided herein for up to 3 years following the date of purchase. This Limited Warranty is not transferable. Coverage terminates if the original consumer purchaser sells or otherwise transfers the 3 IN 1 YOUTH PROTECTOR SET. For product for commercial use, please refer to paragraph ii.

### If you wish to make a claim

Claims pursuant to this Limited Warranty must be submitted within fifteen (15) days of discovery of the damage or staining in the following manner:

1. For spillage stains to the 3 IN 1 YOUTH PROTECTOR SET machine wash and dry the MATTRESS PROTECTOR and PILLOW PROTECTOR immediately after spillage incident, optimally while fluid is still wet according to the CARE LABELS.
2. Contact Glideaway toll-free 1-800-428-5222 in the US or 001-314-426-3999 internationally. **You will need to refer to the product code GLIDE-10.** Glideaway customer service will assist you in providing you with the steps necessary to proceed with your claim. Any information or materials to be returned upon authorization should be sent to Glideaway at 8226 Lackland Rd., St. Louis, MO 63114-USA. Please do not return the 3 IN 1 YOUTH PROTECTOR SET to the place of purchase.
3. The MATTRESS PROTECTOR and PILLOW PROTECTOR must be returned to Glideaway for inspection and validation of claim with the original sale receipt which identifies the date of purchase of the 3 IN 1 YOUTH PROTECTOR SET. Failure to provide the requested information may cause the claim not to be considered. For claims submitted within one year of purchase, Glideaway will replace the MATTRESS\_PROTECTOR and /or PILLOW PROTECTOR upon its validation of a manufacturing defect. For claims submitted in the second or third year after purchase, Glideaway will provide a prorated refund of the original cost of the 3 IN 1 YOUTH PROTECTOR SET upon its validation of a manufacturing defect. Glideaway may, at its sole discretion, professionally clean the mattress or pillow.

### This limited warranty does not cover or apply to:

- i. 3 IN 1 YOUTH PROTECTOR SETS that are abused or are not handled per laundering and care instructions and that are commercially laundered;
- ii. Normal wear and tear, everyday soiling and mattresses used in commercial type settings, such as but not limited to dormitories, hotels and rentals. 3 IN 1 YOUTH PROTECTOR SETS used in commercial type settings are warranted to the original purchaser against manufacturing defects for up to ninety (90) days from the date of purchase.
- iii. Stains caused by non-food related grease, inks, cosmetics, bleach, alcohol, dyes, solvents, corrosives, sides of mattress, linens, foundation, box spring, or mattresses or pillows not properly using a 3 IN 1 YOUTH PROTECTOR SET
- iiii. The Youth Sheet in the 3 IN 1 YOUTH PROTECTOR SET has a warranty period of 1 year for workmanship & fabric only. Normal wear and tear is not a warranty issue.

THIS LIMITED WARRANTY REPLACES ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE AND NO ONE IS AUTHORIZED TO ASSUME OR UNDERTAKE FOR GLIDEAWAY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT. GLIDEAWAY SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INDIRECT DAMAGE OF WHATEVER KIND, INCLUDING PERSONAL INJURIES OR DAMAGE TO PROPERTY, EXCEPT AS PROVIDED HEREIN.

This warranty is made by Glideaway and is not made by or on behalf of its distributors, retailers or any other party. Some states do not allow the exclusion or limitation of incidental or consequential damages or the exclusion of implied warranties or the limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. You are responsible for any and all freight delivery charges. 1002.A

8226 Lackland Road, St. Louis, MO 63114 1-800-428-5222