

Glideaway

GLIDEAWAY THREE YEAR PILLOW LIMITED WARRANTY

Glideaway warrants to the original consumer purchaser that the pillow's foam is free from defects in workmanship and material for three years following the date of purchase. This Limited Warranty is not transferable and coverage terminates if the original consumer purchaser sells or otherwise transfers the product. For product for commercial use, please refer to paragraph vii.

If you wish to make a claim

You must contact the Glideaway dealer from whom the product was purchased, or if not available, Glideaway within thirty days of discovery of the problem with the original sale receipt which identifies the date of purchase.

You are responsible for any and all freight and delivery charges.

Send all materials to: **Glideaway**
8226 Lackland Rd.
St. Louis, MO 63114

Call 1-800-428-5222

What we will do

We will repair or replace the covered product at our option and without charge.

This limited warranty does not cover or apply to:

- i. The product's cover;
- ii. Product that has not been handled properly per laundering and care instructions;
- iii. Product which has been stained, cut, torn or damaged due to misuse, abuse or accident;
- iv. Consequential damages including but not restricted to damage to persons or property other than the product itself;
- v. Incidental damages such as loss of time, loss of use and rental charges;
- vi. The decrease in the slow recovery of the foam and normal increase in softness of the visco-elastic material, and;
- vii. Pillows used in commercial type settings, such as but not limited to dormitories, hotels and rentals. Pillows used in commercial type settings are warranted to the original purchaser against manufacturing defects for up to ninety (90) days from the date of purchase.

THIS LIMITED WARRANTY REPLACES ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE AND NO ONE IS AUTHORIZED TO ASSUME OR UNDERTAKE FOR GLIDEAWAY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusion of implied warranties or limitation on how long an implied warranty may last, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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